



**Learning outcomes for Exit Awards:
Diploma in Health and Social
Care Management**

MQF 5, 6 ECTS

Award in Principles of Health and Social Care Management

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Comply with rules, regulations and legislations governing health and social care
 - Monitor trends and challenges in health and social care
 - Carry out tasks related to health and social care management under supervision of a manager
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MQF 5, 6 ECTS

Award in Leadership in Healthcare

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Monitor trends and issues in leadership in healthcare organisations
- Collaborate with colleagues and management at the place of work
- Ensure effective reflective practice to assess own leadership styles
- Deal with conflict making use of effective critical thinking and problem-solving techniques
- Maintain a trusting relationship with clients and patients
- Ensure a positive flow of communication which is clear and transparent
- Carry out effective conflict resolution and stress management
- Collaborate with other team members to ensure high quality service and experience for patients

MQF 5, 6 ECTS

Award in Finance for the Healthcare Professional

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Monitor the trends and current challenges in health and social care finance management
 - Carry out financial activities under supervision of a manager in healthcare organisations
 - Ensure compliance with various rules and regulations governing finance in healthcare management
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MQF 5, 6 ECTS

Award in Ethics in Health Practices

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Comply with the 'Code of Ethics' related to the healthcare profession
- Collaborate with others making use of effective communication
- Deal with patients making sure of confidentiality, effective communication, and taking into consideration the importance of privacy
- Ensure an inclusive practice, which promotes equality and transparency

MQF 5, 6 ECTS

Award in Supporting the Patient

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Collaborate with colleagues making use of effective communication, both verbally and non-verbally and share information effectively ensuring patient confidentiality and privacy
 - Ensure compliance with communication strategies when communicating at the place of work
 - Represent patients effectively in the case of communication barriers
 - Collaborate with supervisors or managers and comprehend their directions effectively
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MQF 5, 6 ECTS

Award in People Management in Health

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Collaborate with team members, colleagues, and management team effectively
- Ensure a positive working environment for all stakeholders
- Monitor the performance of the team and the organisation overall
- Monitor trends and challenges in human resource management

MQF 5, 6 ECTS

Award in Ensuring Quality in Healthcare Practices

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Monitor quality of the service being provided through effective assessment
 - Carry out effective self-assessment and reflective practice to ensure compliance with quality standards
 - Comply with internationally known quality standards in health and social care
 - Collaborate with colleagues and management to ensure high quality service provision
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MQF 5, 6 ECTS

Award in Infection Prevention and Control

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Ensure the prevention of germs and infection through the proper use of personal protective equipment and the implementation of infection prevention and control methods
- Be responsible for the identification and recognition of infectious disease at the workplace and implement effective preventive methods
- Ensure the effective handling of hazardous waste
- Be responsible for practicing effective hand, hair, and other personal hygiene at the workplace and in personal life
- Comply with the health and safety regulations at the workplace to ensure avoidance of contamination
- Carry out effective care of the patient whilst ensuring compliance with personal hygiene requirements and needs

- Carry out risk management and mitigation practices
- Create effective health and safety reports and pass them on to the required authorities

MQF 5, 6 ECTS

Award in Challenging Behaviour

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Ensure the effective monitoring and prevention of challenging behaviour
 - Create effective communication and coping strategies to support patients with challenging behaviour
 - Manage challenging behaviour effectively and find ways to overcome challenges
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MQF 5, 6 ECTS

Award in Mental and Social Care

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Be responsible for providing patients suffering from mental health issues including depression, anxiety, psychosis, substance use problems with effective health and social care
- Create a care plan which assists individuals suffering from various mental health issues and problems
- Monitor the behaviour of patients under one's care with possible mental health issues
- Monitor trends and challenges in mental health locally and internationally

MQF 5, 6 ECTS

Award in Substance Abuse in Health and Social Care

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Ensure the correct approaches to supporting patients suffering from substance abuse
 - Monitor individuals who have a history of substance abuse and are currently being treated making use of medications
 - Be responsible for the effective reporting of early symptoms of potential substance abuse in patients
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MQF 5, 6 ECTS

Award in Dementia Care and Awareness

At the end of the module/unit the learner will have acquired the responsibility and autonomy to:

- Be responsible for the effective caretaking of a patient with dementia
- Collaborate with fellow team members, colleagues, families, and friends of a dementia patient to provide them with the necessary and required care
- Create a care plan which is inclusive, supportive, and positive for individuals with dementia
- Ensure high quality provision of care and communication